



Ordering Home Healthcare for Urgent Care Patients



Home Health Order in MedConnect

MedStar Health Home Care aims to make it fast and easy for Urgent Care providers to order in-home healthcare services for older-adult patients with:

- Uncontrolled chronic conditions like diabetes and heart failure
- Respiratory conditions like COPD
- Complex wound care needs
- Urinary tract infections that impact cognitive function
- Instability and weakness leading to falls
- Challenges getting out of the home to access medical care

Use “Referral to Home Health (UC)”

A new version of the “Referral to Home Health (UC)” is available in the Quick Orders and Badges mPage (MedConnect provider home page). The new form only requires the provider to select the discipline-specific services that the patient requires. **Select all that apply.** Then, MedStar Health Home Care will complete the rest.

Details for **Referral to Home Health (UC)**

Details | Order Comments | Diagnoses

+ | - | [Icons]

*Requested Start Date/Time: 05/10/2025 0913 EDT

Referred to Location (Internal to MedStar): Home Health

Special Instructions: [Text Box]

*Skilled Services (CTRL to Multiselect):

- Nursing: Wound Care | Nursing
- Nursing: Meds/Disease Mgt/Nutr/Labs
- Nursing: Wound Care
- Nursing: Infusion
- PT: Eval and Treat
- OT: Eval and Treat
- ST: Eval and Treat

Care Coordination and Communication

After order submission, a Home Care Clinical Consultant will review the patient's chart in MedConnect and ask for verbal orders if needed for wounds, infusion, or other clinical treatments. All communication for care coordination and referral status will be documented in MedConnect under the “Home Health Referral Coordination Notes.”

Home Healthcare Services

MedStar Health Home Care sends nurses, physical and occupational therapists, speech and language pathologists, medical social workers, and homecare aides to provide in-home healthcare services for patients who have a difficult time leaving home for medical care. Clinical experts help improve patient outcomes, provide selfcare education, increase medication compliance, assure home safety, and reduce the risk of hospitalization and medical emergencies.

Visit [MedStarHealth.org/HomeCare/Refer-A-Patient](https://www.MedStarHealth.org/HomeCare/Refer-A-Patient) for more information.